





## CountEasy Update for Bank of England Polymer Notes (£20)

### For Software Version 3.1 or higher




The Bank of England is introducing a new polymer £20 note in early 2020. These instructions will ensure that your CountEasy is set up correctly for the new note as well as allowing you to check the settings for all the other current Bank of England notes and the £1 coin.

#### Entering Setup Mode Level 2 (this allows you to start updating your CountEasy)

Press and hold down the  (down) button **and** the  button **at the same time** for about 4-5 seconds. The screen will momentarily display 'SETUP' followed by 'GRAMS'





Now press and hold down the  (down) button **and** the  button **at the same time** again for about 4-5seconds. The screen will momentarily display 'SETUP 2' followed by 'GRAMS'

#### Updating the Note Settings

Use  until 'NOTE ENABLE?' appears, press  to select the option. Use  to display each note in turn. Check that the settings are as the table below, following the instructions below to change any that are wrong: (The £20 Polymer setting is shown in **RED**)

£5	OFF	Paper £5
£5*	ON	Polymer £5
£10	OFF	Paper £10
£10*	ON	Polymer £10
£20	ON	Paper £20
<b>£20*</b>	<b>NO LEARN</b>	<b>Polymer £20</b>
£50	ON	Paper £50
All Others	OFF	

#### Changing a Setting -





Select the required note and then press  followed by  to change the setting of a note between OFF, ON, NO SCROLL, **NO LEARN**, NO SCR/LRN and then press  to confirm. Repeat for other notes as required and then press  once to return to 'NOTE ENABLE?'.  
ESC

## Checking and setting the Note Weights


Use the  button until 'NOTE WEIGHT?' appears press  to select the option, press  to display the required note and display its weight. Check that the following weights are configured (The £20 Polymer is shown in **RED**):

Note	Weight	Positive Tolerance	Negative Tolerance
£5*?	0.746g	4	-3
£10*?	0.828g	4	-3
£20	1.060g	4	-3
<b>£20*</b>	<b>0.905g</b>	<b>5.2</b>	<b>-5.2</b>
£50?	1.27g	4	-3
All Others	Do not change, not used		






## Adjusting a Note Weight

Use  to display the required note and then press  to select it. The weight can now be adjusted with the  button and confirmed by pressing .




Now select the next note as required and repeat.

When finished, press  once to return to 'NOTE WEIGHT?'.  
ESC

## Checking and Setting the Note Tolerances


Use  until 'NOTE TOLERANCE?' is displayed then press . Use  to display "POSITIVE" and then  to select it. Use  to display each note's POSITIVE tolerance.

Check that the POSITIVE tolerances are all 4 except for the **£20\* note which needs to be 5.2** (as per the table above)


To adjust a tolerance, display the required note and press . The tolerance can now be adjusted with the  button until the correct value appears. Confirm the tolerance by pressing .

Now select the next note as required and repeat.

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Then press  once to return and **repeat the whole process for the NEGATIVE tolerance**, making

sure that all negative tolerances are set to **-3** except the **£20\*** which needs to be **-5.2** (as per the table above)

Now press  once to return to the Menu

### **Checking and Configuring the £1 Coin**

Use the '**COIN ENABLE**' and '**COIN WEIGHT**' menu options and follow the same process described for notes to set the £1 to **OFF**, the £1\* to **ON** and the £1\* weight to **8.75gm**.

Now press  twice to return to normal operation.

### **Summary & Tips**

This process has now set up your CountEasy for operation with current Bank of England banknotes, including the new £20 polymer.

Please note that if your CountEasy is to be used in Scotland then different settings will be required. Please contact the Helpline as described below

### **Questions?**

**In case of any problems / questions contact the CE Helpline 02476 584 355**